

Career Opportunity: Business Intelligence/Support Services Specialist

Practical Data Solutions (PDS) is seeking an experienced analytics Business Intelligence/Support Services Specialist to join our team in support of multiple ongoing client reporting projects.

The candidate will work directly with PDS team members and PDS clients in person and online. This means that our preferred candidate must be able to operate independently with minimal supervision at times, while exhibiting a high degree of demonstrated written and verbal communication skills.

The Business Intelligence/Support Services Specialist will have proven capabilities to manage implementation and or improvement projects in a healthcare setting. They will be responsible for the creation of BI reports, dashboards and other forms of information designed to gain new insights and monitor key organizational measures within a healthcare organization, specifically hospitals, physician groups and or academic universities. In addition, they will be responsible for building new data sets and data structures as required to support business needs.

The ideal candidate should have advanced in depth knowledge of healthcare business support operations and applications. Direct experience with Healthcare Practice Management, Hospital Billing or Patient Scheduling Systems. Candidate may reside anywhere in the country; some travel is required.

Duties & Responsibilities:

- Responsible for full lifecycle Business Intelligence development
- Analyze, design, develop and document BI solutions based on information service standards and best practices
- Coordinate with other developers on the team to build and share knowledge, ensuring consistent delivery of information
- Analyze, diagnose and resolve reporting and data issues
- Manage individual workload and work effectively on multiple assignments, activities or projects in a fast-paced, changing environment
- Responsible for the development, documentation and implementation of training and education of end-users on application use and functionalities

Qualifications:

- Direct experience with Healthcare Practice Management, Hospital Billing or Patient Scheduling Systems
- Strong analytical and problem-solving skills
- Data Warehouse experience
- In depth knowledge of healthcare business support operations and applications
- Experience in implementing, developing and supporting Business Intelligence applications and dashboards
- Strong background in all aspects of database technology, with an emphasis on the use of analytical and reporting tools



- Experience with database queries, stored procedure writing, Online Analytical Processing (OLAP) and data cube technology
- Strong customer relations skills
- Ability to learn new software applications quickly
- Proven attention to detail and strong ability to work closely with a team as well as work independently
- Bachelor's degree in computer science, information systems or related field

An ideal candidate will have extensive background with a minimum of 5+ years in each of the following areas:

- Healthcare Operations experience with proven capabilities to manage implementation or improvement projects in a healthcare setting
- Experience with MicroStrategy, Microsoft Reporting Services or IBM Cognos software (or other major Business Intelligence BI toolsets)
- Proven advanced Microsoft Excel skills
- Direct experience with Healthcare Practice Management, Hospital Billing or Patient Scheduling Systems
- Fundamental understanding of Microsoft SQL
- Experience in installing, testing and troubleshooting software

What We Offer:

- Ample opportunities for growth; a place where you can have a career, not just a job
- Comprehensive training program where you can develop new skills for professional/personal growth
- A casual, stable, professional work environment
- Excellent compensation and benefits package including matching 401(k)

To be considered, please send your resume with cover letter, describing why we should consider you as a candidate to: Careers@pds-online.com

*****E-mail only, no calls or faxes please*****

PDS is an Equal Opportunity Employer.

Information Architects for Healthcare

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